



SPONSOR: Rep. M. Marshall & Sen. Cook

HOUSE OF REPRESENTATIVES
145th GENERAL ASSEMBLY

HOUSE CONCURRENT RESOLUTION NO. 4

RECOGNIZING THE DIVISION OF CORPORATIONS ON RECEIVING THE W.L. GORE AWARD.

1 WHEREAS, the University of Delaware recently announced that the Delaware Division of Corporations has been
2 named a 2008 recipient of the Gore Award of Excellence, the highest award given by the independent panel of Delaware
3 Quality Award examiners and judges; and

4 WHEREAS, the Delaware Quality Award was established in 1992 as a public-private partnership to promote and
5 recognize performance excellence throughout the state; and

6 WHEREAS, the Gore Award, named in honor of W.L. (Bill) Gore, recognizes an agency's strength and business
7 practices in multiple categories including leadership, strategic planning, customer focus, and business results; and

8 WHEREAS, the Division of Corporations' mission is to create business entities and generate revenue for the State
9 of Delaware while providing superior service to its customers; and

10 WHEREAS, the Division of Corporations offers its customers innovative expedited service options such as a 1-
11 hour service guarantee; and

12 WHEREAS, the Division of Corporations has a long history of leveraging technology to boost efficiency and was
13 the first in the nation to develop a corporate database, workflow, and imaging system; and

14 WHEREAS, the Division of Corporations' website receives more visits than any other agency in Delaware state
15 government and offers customers a variety of popular services including online tax filings and name reservations, as well as
16 Live Online Chat for customers seeking incorporation, Uniform Commercial Code (UCC), or franchise tax information;
17 and

18 WHEREAS, the 100 dedicated and professional employees of the Division of Corporations handle a remarkable
19 1.2 million service requests and process more than 1.5 million tax and fee transactions every year; and

20 WHEREAS, incorporations and UCC revenue collected through the Division of Corporations accounts for 22
21 percent of the State's general fund revenue; and

22 WHEREAS, the world-class service delivered by the Division and the outstanding partnerships and relationships
23 that the Division has developed with its customers have enhanced the State's reputation around the world.

24 NOW THEREFORE:

25 BE IT RESOLVED that the House of Representatives of the 145th General Assembly of the State of Delaware, the
26 Senate concurring therein, hereby congratulates the Division of Corporations on receiving the well-deserved W.L. Gore
27 Award and applauds its commitment to helping maintain and build Delaware's reputation as the Corporate Capital of the
28 World.

29 BE IT FURTHER RESOLVED that, upon its passage, suitable copies of this House Concurrent Resolution be
30 presented to the staff of the Division of Corporations and the Office of the Secretary of State.

SYNOPSIS

This concurrent resolution recognizes the Delaware Division of Corporations for being a 2008 recipient of the W.L. Gore Award of Excellence and applauds the Division of Corporations for its excellent service to customers.